



## INFORMATION SHEET

### CENTRE DETAILS

Address:	11 Killarney St, Takapuna Auckland 0622 (Behind St Peters Anglican Church)	Fees:			
Phone:	09 489-2823	Age	Days	Short Day 8.30am-3.30pm	Full Day 8am-5.30pm
E-Mail:	<a href="mailto:info@lakeviewkindy.co.nz">info@lakeviewkindy.co.nz</a>	<b>0-2 Year Olds</b>	2 Days -	\$160	\$195
License:	45 Children Aged 0-5 years		3 Days -	\$225	\$280
Service:	All day Childcare		4 Days -	\$285	\$350
Open:	Monday to Friday		5 Days -	\$340	\$415
Closed:	1-2 weeks at Xmas.				
Hours:	8.00am - 5.30pm			Short Day 8.30am-3.30pm	Full Day 8am-5.30pm
		<b>2-3 Year Olds</b>		\$60	\$76
		<b>3-5 Year Olds</b>		\$45	\$55
		<i>Minimum 2-day enrolment</i>			
		<i>These fees are after 20Hrs ECE Funding</i>			
		<b>3-5 year olds choosing not to use 20 ECE hours will be charged the 2- 3 year pricing</b>			
		Fees GST Inclusive			
		10% Sibling discount (on eldest child) available			

### STAFF

Michelle Bosch	Owner / Manager	Qualified	B.Ed, Dip. Tchg Primary, Grad Dip ECE
Cindy Naidoo	Centre Manager	Qualified	B.Ed Foundation Teaching
Donna Fuller	Teacher	Qualified	B.Ed ECE,
Angelica Moya	Teacher	Qualified	B.Ed ECE & Primary, M. Teaching
Denisse Santos	Teacher	Qualified	B. Tchg ECE
Xiaoji (Sunny) Sun	Teacher	Qualified	Grad Dip ECE
Jane McCarroll	Teacher in Training	Unqualified	Studying B Ed. ECE
Natalie Schick	Nursery Teacher	Qualified	B. Tchg ECE
Gina Jang	Nursery Teacher	Qualified	Grad Dip ECE
Mel Telefonì	Nursery Teacher	Unqualified	Studying

## STARTING AT KINDY

We acknowledge that all children are different and will vary in length of time they take to settle and stay alone at kindergarten. It is important to stay in close contact with the Centre Manager in these early stages of kindy to check how your child is settling. At a minimum, the week prior to commencement you are required to complete one visit of 1-2 hours with your child at kindy; followed by a second visit where we encourage parents to leave their child for approximately an hour on their own. We will ring you if there are any concerns and encourage parents to do so as well for peace of mind. This is free of charge. Check with the Centre Manager over suitable times to come in. We strongly encourage you not to bring siblings, so you can focus on your child while they are here. To start with we recommend shorter session times until it is decided by all involved that the child is ready to progress to full sessions.

## ENROLMENT FEE

A \$75 non-refundable booking fee is payable to secure your child's position and cover the administration & set up costs of enrolment. This fee also includes a wet bag. The fee is payable within 7 days of Lakeview Private Kindergarten offering you a place and your acceptance of this.

We note, that it is free to put your name on the waiting list.

Enrolment Fees are payable to:

- Lakeview Private Kindergarten Ltd – ANZ Account 01-1839-0135300-02 Please use your child's name as the reference.

## SIGNING IN FORM

For each session your child attends you must sign them in upon arrival and out when leaving on the electronic tablet located on the reception desk. This is very important in case of emergency and is also a Ministry of Education legal requirement.

## PICK UPS

It is very important that your child is picked up on time. Staff need to leave promptly at the end of the day. Please ring us if you are going to be late.

Late pick-ups will result in a \$30 fee.

For your child's protection, staff are instructed to only permit children to leave the centre with those persons nominated by you on your enrolment form. If someone else is to collect your child, please inform the centre in writing.

## ACCOUNTS

Accounts are issued two weeks in advance and payable within 7 days of invoice being issued. Payment options are; internet banking or automatic payment and must show your child's name in the reference.

A fee of \$20 will be applied for late payments.

The centre adheres to a strict policy whereby parents whose fees fall into arrears for two weeks are given a forewarning notification in writing stating that unless fees are paid in full by the end of the third week their child's enrolment will be terminated. Should termination occur or a parent leaves owing fees, the client's account will be referred to a credit agency. All recovery and collection costs will be added to the account.

Normal fees apply for statutory holidays if your child is due to attend on that day. Please note holiday discounts will not be applied if your account is in arrears and will not be retrospectively applied once the account is back in credit.

## WET BAG

We use a Wet bag system to send home any soiled or wet clothing instead of plastic bags. They are re-useable on a daily basis and reduce waste in our environment. Wet bags will be issued upon enrolment and are included in your enrolment fee. These are yours to keep. Any lost bags are able to be replaced at an extra cost of \$12. Wet bags are to be attached to your child's school bag for daily use.

## NOTICE OF WITHDRAWAL & ENROLMENT CHANGES

A minimum of 2 weeks' notice is required in writing if you wish to withdraw your child from the centre. In the event that this notice is not given, the equivalent fees will be charged to the client. A two-week notice period also applies to changes to enrolled sessions. Outstanding fees must be settled before the child's last day.

## TRANSITION TO SCHOOL PROGRAMME

Ako Space is our Transition to School programme that is facilitated by the teaching team each afternoon. Ako Space is a focused time to support the older children to develop and refine their literacy and numeracy learning. When your child turns 4 years old, they will be encouraged to join this programme, if we feel they are ready and show interest. They will be issued with a book bag to use while at Lakeview, which must be returned when they leave for school. Books will be issued regularly, which must be returned, or a book fee will be charged.

## PROGRAMME

The programme we run is child-initiated, based on the New Zealand Early Childhood Curriculum – Te Whaariki. The programme is designed to encourage children to become independent learners. Children have the opportunity to participate in exploratory, creative, constructive, dramatic play, manipulative, physical, social, communicative, musical and problem-solving activities.

The emphasis is on the process of learning and not the end product. Children develop knowledge, concepts and skills at their own pace and in contexts that are meaningful to them. Most importantly, they also develop an enthusiasm for learning and the skills and attitudes fundamental to successful learning throughout their lives. Within our programme we encourage children to acquire the skills they need to assist their transition to school.

## ABSENCE & SICK CHILDREN

As soon as your child is going to be absent, please notify us via email or phone and explain the reason, so we can keep track of any illnesses. Full fees still apply in the instance of sickness, Statutory holidays and general absence. Please ensure your child is kept home when sick and stay at home until they are well. Upon return they must be well enough to participate in the full curriculum which includes outdoor play.

We will be vigilant in sending sick children home as they will spread illness to staff and other children.

In the event of an "Emergency Closure", as per our Emergency Closure Policy, fees are payable in full for the first four days; a closure of 1-2 weeks will receive a 50% discount. After the second full week of closure, the Centre Income Protection Policy will become effective to provide cover for loss of income, to ensure the sustainability of the centre for our children and families.

Any Covid Lockdowns will be dealt with on a case-by-case basis, depending on MoE guidance and funding.

## WINZ SUBSIDIES

Your child may be entitled to a childcare subsidy. We suggest you check with your local WINZ office. This subsidy is only part payment for Fees and parents must meet the balance. Full fees will be charged until the kindergarten receives the WINZ subsidy, until this time parents are responsible for paying all fees. It is the parent's responsibility to ensure all paperwork is processed and received by WINZ on time. Any delays will result in the parent having to pay full fees until the subsidy is received.

## 20 HOURS ECE

The 20 Hours ECE offering is available to children of 3 years and older, using a maximum of 6 ECE hours per day. 20 Hour ECE will only be implemented upon signing the MoE declaration and attestation of 20 Hour ECE to Peekaboo FH Ltd.

Our enrolment options include either a 7-hour day or a full day, minimum enrolment of two days per week.

You may choose to use all or some of your 20 ECE hours with us or shared with another provider. If you are using the 20ECE hours with another provider, we will charge the 0-3 year pricing.

Lakeview does not charge optional fees.

Fees for the Short day (7 hours) & Full Day are after the 20 Hours ECE subsidy.

## HOLIDAYS

Christmas – we are closed for 1-2 weeks from Christmas Day until after NY Days during which time fees are not charged. We will notify you during the year of closure dates; which are based on the statutory holidays.

Please note the centre closes at 2pm on Christmas Eve.

In addition, you are entitled to 2 weeks holiday per year with a 50% discount, i.e. if you attend 3 days a week, you are entitled to 6 holiday days per year. This includes school holidays. The holiday discount is allocated per year from 1<sup>st</sup> January to 31<sup>st</sup> December annually and may not be accumulated. Full fee-paying families qualify for their holiday leave after a **minimum of three months enrolment** at the centre. Families on promotional discounts can use their holiday allowance after a period of three months full fee payment.

**Please note that holiday allocations are calculated on a 'pro rata' basis dependent on the timing of your enrolment in the calendar year.**

**Holiday requests must be received in writing two weeks prior to planned holidays.** If this is not done, The Centre reserves the right not to allocate the holiday discount. Any discounts will only be applied if accounts are fully paid. Any discounts declined will not be backdated once accounts are in line.

### Ministry of Education Three Week Absence Rule

When a child is away from the Centre for more than 21 calendar days MoE funding is stopped after the 21<sup>st</sup> day. After 21 days your child's space is no longer funded and will not be retained. For long-term absences (i.e. 3 weeks or more) the centre reserves the right to negotiate different

arrangements and may not always be able to keep your child's place open. For any holidays over and above the 3 weeks, full fees will apply to hold your space.

## ALLERGIES

All nuts and eggs are not allowed in the kindergarten, this includes peanut butter, Nutella, Bliss Balls, quiche, frittata and other similar foods. Some children can have severe allergic reactions so please ensure adherence to this policy.

## PORTFOLIOS

Each child is issued with a portfolio, in which we document their learning and development while at kindergarten. The initial portfolio is covered in the administration fee. When they are full, they will be sent home and a new one started and a \$10 fee charged for subsequent portfolios. You are welcome to take your child's portfolio home at any stage to read and share with friends and family, however please return it so we can continue the documentation.

Portfolios are also available through an online system called Educa. When your child starts at kindergarten you will be sent an email inviting you to register with the online system.

## BIRTHDAYS

We do celebrate and acknowledge birthdays in the centre. If you wish to bring in birthday food, please check with Centre Manager regarding this.

## MEALS

We supply all meals for children Under 2 years, including milk to drink. Parents will supply formula or breastmilk if the child needs.

*For children over 2*, we operate on a lunchbox system. We do not supply meals. Please ensure your child brings a named lunchbox and drink bottle, for water. We appreciate it if you can supply healthy food rather than sugary, processed items as this encourages healthy food attitudes. We encourage a strict no sharing food policy amongst the children to avoid allergy contamination issues. This lunchbox environment helps enormously in the transition to school as your child is already used to this routine at kindergarten.

Upon enrolment we will provide a copy of MoH *Reducing Food Related Choking for Babies & Young Children at ECE Services* document & a Kindy letter of how these guidelines operate in our environment.

**Please note: no eggs or peanut products in lunch boxes.** This includes items such as Nutella, Bliss Balls, pesto, quiche, frittata egg fried rice etc.

## BABYSITTING

Please note that we do not allow our staff to babysit for families. We believe this crosses the line of a professional relationship.

## EXCURSIONS

We will on occasion take children out for walks, trips and educational experiences. At all times required staff ratios will be adhered to. Please see our excursion policy for more detail. Major excursions will be notified to parents in advanced.

## SUN POLICY

Please make sure you bring a named sunhat for your child. In summer we ask you to apply sun block to your child prior to coming to kindergarten. If your child attends for a full day we will reapply after lunch.

## PARENT INVOLVEMENT

We have a genuine commitment to open communication with our families. This will be done through a mix of formal and informal channels, such as our Educa portal, Email, Website, notices and day to day conversations.

We welcome and value the involvement of parents / caregivers / family members. There are many ways to be involved:

- Involvement with centre reviews and policy reviews
- Collecting resources such as shells, boxes, paper, wood etc
- Sewing and mending
- Teaching a particular skill or activity
- Sharing occupation & experiences
- Any other ideas you may have please feel free to talk to a teacher

## JEWELLERY

We do not encourage jewellery or beaded necklaces etc as they can become a choking hazard if they break. Please explain this rule to your child.

## MEDICATION

Any medication to be given to your child must be given to staff to administer. All medication must be clearly labelled with doctor's information, pharmacy label and dosage instructions. You will need to fill in the medication book for dosage and signature. Medication must not be left in the child's bag.

## IMMUNISATION

The Ministry of Health requires a copy of your child's immunisation certificate. Please advise the centre if your child is not immunised.

## CENTRE POLICIES

Policies are available to read at all times. They are located at reception or please ask any staff member for access. Each year we will review several policies following our Annual Plan and our community will be invited to consult as relevant.

## TOYS

Toys from home are not encouraged and will be kept in the office until the end of the session. Children get upset if they are lost or broken and the kindergarten takes no responsibility for them. Please note that this does not include special comfort rugs or news items.

## BAG

Please bring a named bag with at least one spare change of clothes. It is part of the curriculum for children to paint, create and have messy play. Please send your children to kindergarten in clothing you do not mind getting dirty.

## SUSPENSION OF SERVICES

The Directors of the centre reserve the right to suspend the service to any parent whose fees fall into arrears.

## BEHAVIOUR MANAGEMENT

The behaviour management policy has been especially developed to meet the requirements laid out by the Ministry of Education. Practices are implemented to ensure:

- Every child is given respect and dignity
- Every child is given positive guidance promoting appropriate behaviour, taking into account the child's stage of development
- Every child is given positive guidance using praise and encouragement, avoiding blame, harsh language or belittling or degrading responses.

After consultation with all parties, professional support from agencies / services may be requested. If, after all reasonable interventions, a child's behaviour is still detrimental to the health & safety of themselves and/or others the child may be excluded from the centre, on a temporary or permanent basis, at the discretion of management. We reserve the right to terminate a child's enrolment if their behaviour causes health and safety issues to other children or teachers.

## EMERGENCY CLOSURE

Full fees apply for emergency closures due to civil defence emergencies, extreme weather conditions, non-controllable health & safety issues, interruptions to essential services or similar.

## PARENT NOTES